

Candidate Details

Please complete all of the following in **BLOCK CAPITALS** and in **BLACK PEN**

Name: _____

Address: _____

_____ Post Code: _____

Mobile Number: _____ Work Number: _____

Home Number: _____ Preferred Number: _____

Preferred contact time(s):
Morning: Late afternoon: Anytime:
Early afternoon: Evening:

Email (please print clearly): _____

Employer: _____

College: _____

(If you do not know your college please contact The Skills Network Student Support Team on 0845 177 0047 / 01757 210 522)

Candidate Statement

I have completed the following assessment and confirm all the work is my own.

Signed: _____

Date: _____

ASSESSMENT QUESTIONS

Please complete ALL of the answers to the questions in each section, and submit these together.

This assessment workbook contains questions in relation to the information provided in your learning resource pack.

Please:

- Read your learning resource before attempting to answer these assessment questions
- Fully complete, sign and date the candidate information on the front sheet overleaf
- Answer **ALL** questions **IN FULL**
- Do not copy text directly from the resource. The answers you provide **must** be in your own words
- Check you have answered each question fully before submitting to your tutor for marking
- Make sure you supply any research material together with your assessment.

(Please note: read each question carefully as there may be more than one answer required.)

Tips for understanding how to answer the questions

Describe

If you are asked to describe something, you should state the features in such a way that another person could recognise what you are describing if they saw it.

An example might be: **Describe a donkey.** It would be insufficient to state “has four legs and a back” as this could be a chair. A description stating “a four legged animal, long tail, mane, similar to a horse but generally smaller, makes a unique sound like “eeyor” often repeatedly” would probably allow another person to recognise your description as a donkey.

Outline

This type of question needs a brief answer which does not include much detail, but covers all steps, stages or parts involved. A question asking you to outline how to catch a train would require an answer along the lines of “check train times, choose train, go to station, buy ticket and board train”. It would not expect you to include the detail of **how** you would do these things.

Identify

This means to give sufficient detail so that someone else can recognise your description. This is sometimes used instead of “state”, so think what the question is asking for.

Summarise

If a question asks you to summarise an idea, concept, situation or topic, you should provide a brief description and ensure that it is clear and informative for another person to understand. For example, you may look at a five step process in great detail within your learning resources, and then be asked to summarise the process. You would need to provide a brief description of each step involved in the process in order to summarise it.

Unit 4: Understand dilemmas and public concerns in adult health and social care

(Please note: the numbers in brackets refer to the assessment criteria for each activity and are for your tutor's use.)

Q1. Outline potential dilemmas that could arise in relation to: (1.1)

a) Personal attitudes, beliefs and values

b) Organisational priorities and values

c) Positive risk-taking

d) Staffing levels

e) Time management

f) Information sharing

Q2. Identify sources of support to resolve dilemmas. (1.2)

SAMPLE

Q3. Identify wider social issues that impact on adult health and social care services. (2.1)

SAMPLE

Q4. Describe how issues of public concern have altered the way that the public views the adult health and social care sector. (2.2)

SAMPLE

Q5. Outline how media reporting about issues of public concern affects people's perceptions of adult health and social care services. (2.3)

SAMPLE

Q6a. Outline the purpose of a serious case review. (3.1)

SAMPLE

Q6b. Describe the circumstances in which a serious case review would be carried out. (3.1)

SAMPLE

Q6c. Identify three examples of serious case reviews and outline the background to each case. (3.1)

1.

2.

3.

SAMPLE

Q7a. Summarise the key issues raised in a recent serious case review. (3.2)

S

Q7b. Describe the recent changes in service delivery recommended as a result of this review. (3.3)

Empty response box for Q7b.

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Assessment Checklist

Now that you have completed this assessment booklet, please complete this final checklist:

I have answered all of the assessment questions

I can confirm all the work in the assessment is my own

Name: _____

Signed: _____

CONGRATULATIONS!

You have now completed your Unit 4 Assessment. Please make sure you have completed all questions fully and you have filled in the front cover page with your personal details.

You now need to submit your answers to be marked. Please follow the instructions as detailed in your induction.

Your tutor will mark your work and provide robust feedback. Should your paper be referred, you will be required to resubmit answers until you have passed.

Please contact our support team if you require any further advice or guidance.

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Upon successful completion of this qualification, learners will be awarded one of the following*:

NCFE CACHE Level 2 Certificate in Understanding Dignity and Safeguarding in Adult Health and Social Care (601/3119/6)

TQUK Level 2 Certificate in Understanding Dignity and Safeguarding in Adult Health and Social Care (RQF) (601/4344/7)

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