




the **skills** network



TQUK Level 2 Certificate in the Principles of Warehousing (RQF)



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Course overview

The HSE reports that lifting, handling and carrying accounts for 19% of non-fatal injuries in the workplace. That is nearly a quarter of injuries, making it vital that manual handling safety is improved, particularly in environments such as warehouses where manual handling and the moving of heavy goods occurs daily.

This course will equip learners with a detailed understanding of a variety of warehouse processes, including manual handling, stock checks, processing orders, storage and packaging of goods and assembling for dispatch. They will also look in detail at the customer service process and how it can impact an organisation.

Who is suitable?

This qualification is aimed at anyone who wishes to develop an in-depth knowledge of the health and safety requirements in warehouses, the processes surrounding storing and dispatching warehousing goods and the importance of customer service in a warehousing environment.

The course aims to provide learners with a route to employment in the logistics sector, but can also support those currently working in the sector to progress in their role and advance their career.



Learning method

Studying via distance learning means you can choose when and where you study. We ensure you get all the support you need throughout your course in the form of a personal Tutor and a Learner Support Advisor.

This course is available:

 **Online**

All of our award-winning, online learning resources are of the highest quality and are designed to be engaging and interactive to keep you focused on your learning at all times.





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What you will learn

This course is split into four manageable units:

Unit 1:

Health and safety requirements in a warehousing environment

Unit 2:

The principles of warehousing goods

Unit 3:

The process of stock checking and preparing goods for dispatch

Unit 4:

The importance of customer service in a warehousing environment

Benefits

- Gain a nationally recognised qualification
- Create a long-standing career pathway within the industry or business sector
- Courses are delivered via distance learning, allowing learners to choose when and where to study
- Receive an individualised curriculum plan, created by our online Diagnostic and Curriculum Planning Tool, to maximise learners' development
- Engaging and interactive activities that stretch learners' thinking and help put their new, extended knowledge into practice
- Expert curriculum tutors are assigned to provide the support learners need to succeed
- Study will develop learners' knowledge, skills and confidence to enhance their future work and life
- Personalised learning support from our excellent team of Learning Support Advisors
- Support with your future progression through our Careers and Progression Coordinator.